

FARMERS BRANCH

CITIZEN HANDBOOK

Welcome Home



www.farmersbranch.info

FARMERS WELCOME

Dear Friends:

Congratulations on moving here and welcome to your new hometown, Farmers Branch, Texas! There is truly no place better in the Dallas/Fort Worth area to live, learn, work, play and raise your family. There is much to love about Farmers Branch. From the beauty of our world-class rose gardens to patriotic tribute of Liberty Plaza to the walk back in time at the Farmers Branch Historical Park, every park in Farmers Branch provides an opportunity for rest, reflection, play or learning.

In our many City buildings, you will find facilities and service second to none. I invite you to check out the Community Recreation Center, find a source of inspiration at the Manske Library, share time with friends at the Senior Center, or find a new friend at the Animal Adoption Center.

In many different surveys, Farmers Branch residents consistently rate our public service agencies as "excellent." The men and women of the Farmers Branch Fire and Police Departments are among the finest in the Metroplex, well-trained and ready to respond in times of need. In fact, they're there even if you don't need them. For example, if you're going on vacation, let the Farmers Branch Police Department know and they'll keep watch over your house while you're gone. And any time you're passing a Farmers Branch Fire Station or see one of our great engines on the road, give the firefighters a wave. I guarantee you'll get a hearty wave back.

You will find many Farmers Branch residents who have lived here for little while, but many more who have lived here for a lifetime. The reason is simple. Farmers Branch has been able to maintain its small town identity in the midst of this big-city metropolis. We take pride in our community. We come together as a family of Farmers Branch residents to celebrate the seasons, whether it be the Fourth of July or the end of the year holidays. And, we show respect for our country and those who have fought to keep her free. Lastly, we're always eager to welcome newcomers into our family. So, on behalf of the people of our City, welcome to Farmers Branch.

Oh, and one more invitation, please come by City Hall sometime to say "hello." I look forward to meeting you.

Sincerely,

A handwritten signature in black ink that reads "Gary D. Greer". The signature is fluid and cursive, with the first name "Gary" being more prominent and the last name "Greer" following in a similar style.

Gary D. Greer, City Manager

BRANCH

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EMERGENCY

Ambulance, Police, Fire 9.1.1

URGENT PHONE NUMBERS

Non-Emergency Police and Fire 972.484.3620
 Crime Line 972.406.9854
 Water Leaks, Sewer Problems, Line Locates 972.919.2597
 Street Repair, Sidewalk Repair, Drainage 972.919.2597
 Atmos Energy (Gas) 800.460.3030
 Oncor Electric Delivery 888.313.4747

CITY SERVICES

City Information Line 972.247.4211
 City Hall 972.247.3131
 Water and Sewer Billing 972.919.2525
 Municipal Court 972.484.4112
 Recreation Center 972.247.4607
 Library 972.247.2511
 Historical Park 972.406.0184
 Senior Center 972.241.8636
 Animal Services 972.919.8770
 Garbage Pickup 972.919.2597

COMMUNITY PHONE NUMBERS

Carrollton/Farmers Branch ISD 972.466.6100
 Dallas ISD 972.925.3700
 Dallas Area Rapid Transit - DART 214.979.1111
 Dallas County Tax Office 214.653.7811
 Texas DPS - Drivers Licence 972.245.5800
 Farmers Branch Chamber of Commerce 972.243.8966
 Metrocrest Chamber of Commerce 972.416.6600
 Post Office 800.275.8777

GET YOUR NEWS HERE

City Website

www.farmersbranchtx.gov

FBTV

Time Warner Channel 16
 AT&T Uverse Channel 99
 Streaming Live on City Website

Twitter

www.twitter.com/fbtv

Facebook

City of Farmers Branch
www.facebook.com/fbcityhall

Farmers Branch Rec Center
www.facebook.com/fbreccenter

Farmers Branch Animal Adoption Center
www.facebook.com/fbanimal

Farmers Branch Police Department
www.facebook.com/fbpolicedept

Farmers Branch Historical Park
www.facebook.com/historicalpark
 Farmers Branch Senior Center
www.facebook.com/farmersbranchseniors

YouTube

www.youtube.com/fbtv16

Branch Mail

Free Email News Service
 Subscribe at the City website

E-News Bulletin

Free Weekly Email News Service
 Subscribe at the City website

Branch Review

City Newsletter
 found the monthly water
 bill for each household

CITY COUNCIL MEETINGS

Regular meetings of the City Council are held on the first and third Tuesdays of each month at 6 p.m. at Farmers Branch City Hall, 13000 William Dodson Parkway. All meetings are subject to change. Call 972.247.3131 to verify times.

TOWN HALL MEETINGS

Twice yearly, Farmers Branch City Council and Staff host a public Town Hall Meeting. These meetings are an opportunity for residents to meet their City Council and Staff and discuss any questions, concerns or suggestions they may have. Check the City website or subscribe to one of the City information sources to be notified of schedule updates.



FARMERS BRANCH

PUBLIC WORKS

STREETS · WATER · SEWER · SOLID WASTE

Farmers Branch City Hall · 13000 William Dodson Pkwy
Phone 972.919.2597 · Fax 972.919.2606
fbinfo@farmersbranchtx.gov

TO REPORT

Water Leaks, Sewer Problems, or Line Locates	972.919.2597
Street Repair, Sidewalk Repair, and Drainage	972.919.2597
Water and Sewer Billing	972.919.2525
After Hours (Police Department)	972.484.3620

Clogged Sewer Lines

If a sewer backs up, homeowners are asked to call the City before contacting a private plumber. A crew will respond to see if the blockage is in the City-owned portion of the pipe before the homeowner incurs private expense.

Residents can help prevent clogged sewer lines by keeping grease and greasy food scraps out of the sink or garbage disposal. Grease and meat drippings should be collected in a disposable container and placed beside the homeowners trash at normal pickup site for disposal. If possible, grease should be mixed with cat litter to help solidify the grease being disposed.

FREQUENTLY ASKED QUESTIONS

Q: How do I get a streetlight fixed?

A: Streetlights in Farmers Branch are owned and operated by Oncor Electric. Streetlight outages can be reported by telephone at 888.313.4747 or online at www.oncorgroup.com.

Q: Does the City have composting bins?

A: Composting bins are available for sale at City Hall for \$20 (including tax).

Q: How can I recycle?

A: The Public Works Department, working in conjunction with area churches and City facilities, has placed recycling containers in various locations around the City.

Recycling Bin Locations

- Oran Good Park - Located in the parking lot facing Tom Field Road (access from Tom Field Road or Valley View Lane)
- Farmers Branch Community Recreation Center - 14050 Heartside at Valwood Parkway

Q: What type of recycling does the City accept?

A: The recycling program accepts: number 1, 2, 3, 4, 5 & 7 plastic bottles, shampoo bottles, etc; all colors of glass bottles (please remove lids); all metal food and beverage cans (please remove lids); newspaper, catalogs, magazines, junk mail and mixed household paper (please do not bundle or place in bags) and cardboard.

Green Grabber

The Green Grabber is a large truck with a green claw that picks up brush and/or bulky materials on a regular schedule. The Green Grabber cannot pick up: glass, ceramic and other breakable items, sheetrock-plywood, cardboard boxes, construction and remodeling debris; rock, concrete, automotive parts, and inert material. These items can be taken to Camelot Landfill.

If the Green Grabber does not pickup the materials that have been set out, the reason could include: vehicle parked in the way; mixed load (separate and restack); stacked too close to a tree, utility pole or fence; too large - tree limbs (cut into 4 to 8 foot lengths and stacked); too large - fencing panels (no more than 2 foot width and 8 foot length); too large - carpet rolls (maximum size of 2 feet wide and up to 12 foot long).

CITIZEN COLLECTION CENTER CAMELOT LANDFILL

580 Huffines Boulevard
Lewisville, Texas
972.492.3888

Monday - Friday
7 a.m. - 4:45 p.m.

Saturday
7 a.m. - 12 p.m.



FARMERS BRANCH

GARBAGE PICK UP

STREET	GARBAGE	GREEN GRABBER
Abbey	Tuesday/Friday	Monday
Ablon	Tuesday/Friday	Thursday
Albermarle	Monday/Thursday	Friday
Alpha	Monday/Thursday	N/A
Amber	Tuesday/Friday	Thursday
Amsterdam	Monday/Thursday	Wednesday
Apple Valley	Monday/Thursday	Tuesday
Arawak	Monday/Thursday	Tuesday
Austell	Tuesday/Friday	Monday
Avenel	Monday/Thursday	Friday
Bay Meadow	Tuesday/Friday	Monday
Becket Ridge	Monday/Thursday	Tuesday
Bee (N of Wicker to Valwood)	Monday/Thursday	Friday
Bee (S of Wicker to Valley View)	Tuesday/Friday	Friday
Bee (S of Valley View)	Tuesday/Friday	Monday
Belfield	Monday/Thursday	Tuesday
Bergen	Tuesday/Friday	Thursday
Berrymeade	Monday/Thursday	Tuesday
Bevann	Monday/Thursday	Wednesday
Bill Moses Pkwy	Tuesday/Friday	N/A
Birchlawn (W of Josey)	Tuesday/Friday	Friday
Birchlawn (E of Josey)	Tuesday/Friday	Thursday
Bishop Ln.	Monday/Thursday	N/A
Blue Trace	Monday/Thursday	Wednesday
Braemar	Monday/Thursday	Tuesday
Brandywine	Monday/Thursday	Friday
Brairbrook	Monday/Thursday	Tuesday
Brincrest	Monday/Thursday	Wednesday
Brisbane	Monday/Thursday	Wednesday
Brockway	Monday/Thursday	Tuesday
Brookhaven	Monday/Thursday	Tuesday
Brookhollow	Monday/Thursday	Wednesday

STREET	GARBAGE	GREEN GRABBER
Brookline	Monday/Thursday	Tuesday
Buttonwood	Tuesday/Friday	Monday
Cameo	Tuesday/Friday	Thursday
Candlewick	Tuesday/Friday	Thursday
Castleton	Monday/Thursday	Tuesday
Cedar	Monday/Thursday	Wednesday
Chadwell	Monday/Thursday	Tuesday
Challaburton	Monday/Thursday	Tuesday
Chaparral	Monday/Thursday	Wednesday
Chapel View	Tuesday/Friday	Monday
Charcoal (SW of Josey)	Tuesday/ Friday	Friday
Charcoal (NE of Josey)	Tuesday/Friday	Thursday
Charlie Bird Pkwy	Tuesday/Friday	N/A
Chatsworth	Monday/Thursday	Tuesday
Chaucer Ln.	Monday/Thursday	N/A
Chellen	Monday/Thursday	Wednesday
Cherrydale	Monday/Thursday	Tuesday
Cherry Hills	Monday/Thursday	Tuesday
Cinco	Tuesday/Friday	Friday
Cloverdale	Monday/Thursday	Wednesday
Clubway	Monday/Thursday	Wednesday
Cobblestone Dr.	Monday/Thursday	N/A
Cochise	Tuesday/Friday	Thursday
Colchester	Monday/Thursday	Tuesday
Collingwood	Monday/Thursday	Friday
Coral Harbor	Monday/ Thursday	Tuesday
Courtdale	Monday/Thursday	Wednesday
Courtyard	Monday/Thursday	Tuesday
Crestmoor	Monday/Thursday	Tuesday
Crestpark	Monday/Thursday	Wednesday
Cyprus Point	Monday/Thursday	Tuesday
Damascus	Monday/Thursday	Wednesday



FARMERS BRANCH

GARBAGE PICK UP

STREET	GARBAGE	GREEN GRABBER
Danny	Tuesday/Friday	Monday
Demetra Dr.	Tuesday/Friday	Monday
Dennis (SW of Josey)	Tuesday/Friday	Friday
Dennis (NE of Josey)	Tuesday/Friday	Thursday
Dixiana	Tuesday/Friday	Monday
Dorado Beach	Monday/Thursday	Tuesday
Emeline	Monday/Thursday	Tuesday
Enterprise	Monday/Thursday	Tuesday
Epps Field	Tuesday/Friday	Monday
Eric	Tuesday/Friday	Monday
Ermine Way	Tuesday/Friday	Friday
Esterbrook	Tuesday/Friday	Friday
Eunice	Monday/Thursday	Wednesday
Executive Circle	Monday/Thursday	Tuesday
Farmers Branch Lane	Tuesday/Friday	Monday
Fieldale	Monday/Thursday	Friday
Fore Circle	Monday/Thursday	Tuesday
Forestdale	Tuesday/Friday	Thursday
Fruitland	Tuesday/Friday	Friday
Fyke	Tuesday/Friday	Thursday
Gardenbrook	Monday/Thursday	Tuesday
Gaslite Circle	Monday/Thursday	Wednesday
Gatwick	Monday/Thursday	Tuesday
George	Monday/Thursday	Wednesday
Glad Acres	Monday/Thursday	Wednesday
Glengold	Monday/Thursday	Tuesday
Glenside (E of Webb Chapel)	Monday/Thursday	Tuesday
Glenside (W of Webb Chapel)	Tuesday/Friday	Friday
Glenview	Tuesday/Friday	Monday
Goldendale	Monday/Thursday	Wednesday
Golfing Green (W of Josey)	Tuesday/Friday	Friday
Golfing Green (Josey-Webb Chapel)	Monday/Thursday	Friday

STREET	GARBAGE	GREEN GRABBER
Golfing Green (E of Webb Chapel)	Monday/Thursday	Tuesday
Goodland	Tuesday/Friday	Friday
Goodwater	Tuesday/Friday	Friday
Green Acres	Monday/Thursday	Tuesday
Greenhurst	Tuesday/Friday	Friday
Greyston Dr.	Monday/Thursday	N/A
Hague	Tuesday/Friday	Thursday
Harlee	Tuesday/Friday	Friday
Harrisburg	Tuesday/Friday	Monday
Havenhurst	Tuesday/Friday	Friday
Hearthstone	Monday/Thursday	Friday
Heartside (E of Josey)	Tuesday/Friday	Thursday
Heartside (W of Josey)	Tuesday/Friday	Friday
Hermitage	Monday/Thursday	Friday
Heritage	Tuesday/Friday	Thursday
Highland Meadows	Monday/Thursday	Tuesday
Holbrook	Tuesday/Friday	Monday
Hollandale	Tuesday/Friday	Thursday
Ivanwood	Tuesday/Friday	Thursday
Janlyn	Monday/Thursday	Wednesday
Janwood (E of Josey)	Tuesday/Friday	Thursday
Janwood (W of Josey)	Tuesday/Friday	Friday
Joanna	Tuesday/Friday	Thursday
Juniper Cove	Monday/Thursday	Tuesday
Kennan	Tuesday/Friday	Friday
Kerr Trail	Monday/Thursday	Wednesday
Keyport	Monday/Thursday	Wednesday
Korioth Alley	Tuesday/Friday	Monday
La Kenta	Monday/Thursday	Tuesday
Lake Country	Monday/Thursday	Tuesday
Las Companas	Tuesday/Friday	Friday



FARMERS BRANCH

GARBAGE PICK UP

STREET	GARBAGE	GREEN GRABBER
Lavita	Tuesday/Friday	Monday
Lennox Dr.	Monday/Thursday	N/A
Leta Mae	Tuesday/Friday	Monday
Lillard	Tuesday/Friday	Thursday
Littlecrest	Tuesday/Friday	Thursday
Longmeade (W of Golfing Green)	Tuesday/Friday	Thursday
Longmeade (Golfing Green to Webb Chapel)	Tuesday/Friday	Friday
Longmeade (E of Webb Chapel)	Monday/Thursday	Tuesday
Lost Valley	Monday/Thursday	Wednesday
Mapledale	Monday/Thursday	Wednesday
Marietta	Tuesday/Friday	Monday
Mark Twain	Tuesday/Friday	Thursday
Marsann	Tuesday/Friday	Friday
Maydelle (E of Josey)	Tuesday/Friday	Monday
Maydelle (W of Josey)	Tuesday/Friday	Monday
McClintock	Tuesday/Friday	Friday
Meadow Green	Tuesday/Friday	Friday
Meadowport	Tuesday/Friday	Monday
Millwood	Tuesday/Friday	Monday
Mitchwin	Monday/Thursday	Wednesday
Montvale	Monday/Thursday	Friday
Moonriver	Tuesday/Friday	Thursday
Morningstar	Monday/Thursday	Wednesday
Mount Castle	Monday/Thursday	Tuesday
Mountview	Tuesday/Friday	Monday
Myra	Monday/Thursday	Wednesday
Nestle	Tuesday/Friday	Friday
Newbark	Monday/Thursday	Tuesday
New Castle Dr	Monday/Thursday	N/A
Oakbrook	Monday/Thursday	Tuesday
Old North	Tuesday/Friday	Thursday

STREET	GARBAGE	GREEN GRABBER
Olympic	Monday/Thursday	Tuesday
Onyx	Tuesday/Friday	Friday
Overland	Monday/Thursday	Friday
Oxfordshire	Tuesday/Friday	Thursday
Palmdale	Monday/Thursday	Tuesday
Park Lake	Monday/Thursday	Tuesday
Pebble Beach	Monday/Thursday	Tuesday
Pennystone	Monday/Thursday	Wednesday
Pepperwood	Tuesday/Friday	Monday
Phyllis	Tuesday/Friday	Monday
Pike	Tuesday/Friday	Monday
Pin Oak	Monday/Thursday	Monday
Pinehurst	Monday/Thursday	Tuesday
Pine Tree	Monday/ Thursday	Tuesday
Pine Valley	Monday/Thursday	Tuesday
Portlock	Monday/Thursday	Tuesday
Prestwick	Monday/Thursday	Tuesday
Primrose	Tuesday/Friday	Monday
Pyramid (E of Josey)	Tuesday/Friday	Thursday
Pyramid (W of Josey)	Tuesday/Friday	Friday
Queens Chapel	Tuesday/Friday	Thursday
Randy	Tuesday/Friday	Monday
Rawhide (E of Webb Chapel)	Monday/Thursday	Tuesday
Rawhide (Webb Chapel to Josey)	Tuesday/Friday	Thursday
Rawhide (W of Josey)	Tuesday/Friday	Friday
Reedcroft	Tuesday/Friday	Monday
Richland	Tuesday/Friday	Friday
Ridgefair	Tuesday/Friday	Monday
Ridgeoak	Monday/Thursday	Wednesday
Rockmartin	Monday/Thursday	Wednesday
Rollingdale	Tuesday/Friday	Thursday
Rolling Knoll	Monday/Thursday	Tuesday



FARMERS BRANCH

GARBAGE PICK UP

STREET	GARBAGE	GREEN GRABBER
Rosser	Monday/Thursday	Wednesday
Rugby	Monday/Thursday	Friday
Scarlet Oak	Monday/Thursday	Tuesday
Selma	Tuesday/Friday	Monday
Shadyridge	Monday/Thursday	Wednesday
Shahan	Monday/Thursday	Tuesday
Shoredale	Tuesday/Friday	Thursday
Silent Oak	Monday/Thursday	Tuesday
Sinbad	Tuesday/Friday	Friday
Southern Pines	Monday/Thursday	Tuesday
Springvale	Monday/Thursday	Friday
Spring Valley Ln.	Monday/Thursday	Friday
Spur Trail	Monday/Thursday	Wednesday
Squire	Tuesday/Friday	Friday
Starcrest	Tuesday/Friday	Thursday
Stardust (E of Josey)	Tuesday/Friday	Thursday
Stardust (W of Josey)	Tuesday/Friday	Friday
Summer Place	Monday/Thursday	Tuesday
Sunbeck Circle	Tuesday/Friday	Monday
Sunburst	Tuesday/Friday	Monday
Sundown (E. of Josey Ln)	Tuesday/Friday	Thursday
Sundown (W. of Josey Ln)	Tuesday/Friday	Friday
Sunglow	Monday/Thursday	Wednesday
Sunny Hill	Tuesday/Friday	Monday
Sunrose	Tuesday/Friday	Thursday
Tamerisk	Monday/Thursday	Tuesday
Tanglewood	Monday/Thursday	Tuesday
Teekskill	Tuesday/Friday	Thursday
Templeton	Monday/Thursday	Wednesday
Tom Field (S of Valley View)	Tuesday/Friday	Monday
Tom Field (N of Valley View)	Tuesday/Friday	Friday
Topaz	Tuesday/Friday	Thursday

STREET	GARBAGE	GREEN GRABBER
Treeview	Tuesday/Friday	Monday
Valley Hi	Monday/Thursday	Tuesday
Valley View (W of Josey)	Tuesday/Friday	Monday
Valley View (Josey to Webb Chapel)	Tuesday/Friday	Monday
Valley View (E Webb Chapel-S)	Monday/Thursday	Wednesday
Valley View (E Webb Chapel-N)	Monday/Thursday	Tuesday
Valwood (W of Josey)	Monday/Thursday	Friday
Valwood (E of Josey)	Tuesday/Friday	Thursday
Veronica (S of Valley View)	Tuesday/Friday	Monday
Veronica (N of Valley View)	Tuesday/Friday	Friday
Vineyard	Monday/Thursday	Wednesday
Wales Ln	Monday/Thursday	N/A
Wasina	Monday/Thursday	Friday
Watercrest	Monday/Thursday	Tuesday
Water Oak	Monday/Thursday	Tuesday
Webb Chapel (S of Valley View)	Monday/Thursday	Wednesday
Webb Chapel (N of Valley View)	Monday/Thursday	Tuesday
Westminster	Tuesday/Friday	Monday
Whispering Oak	Monday/Thursday	Tuesday
Whitemarsh	Monday/Thursday	Tuesday
Wicker	Monday/Thursday	Friday
Wilddale	Monday/Thursday	Wednesday
Wilmington	Tuesday/Friday	Monday
Windmill	Tuesday/Friday	Thursday
Winsor Dr	Monday/Thursday	N/A
Winterhaven	Monday/Thursday	Tuesday
Wood Manor	Tuesday/Friday	Monday
Wooded Creek	Monday/Thursday	Tuesday
Woodhaven	Monday/Thursday	Tuesday



FARMERS BRANCH

WATER BILL

CODE ENFORCEMENT

FINANCE DEPARTMENT/CUSTOMER SERVICE

Farmers Branch City Hall · 13000 William Dodson Pkwy
Phone 972.919.2525 · Fax 972.919.2688
fbinfo@farmersbranchtx.gov

Monday - Thursday · 8 a.m. - 5:45 p.m.
Friday · 8 a.m. - 4:45 p.m.

Frequently Asked Questions

Q: How can I make a payment on my water account?

A: A number of payment options are available.

Internet

Account information can be accessed and payments made 24/7 at www.farmersbranchtx.gov

Night Box

The Night Box is used for after hours payments. Located beside the drive thru on the east side of the City Hall parking lot at 13000 William Dodson Parkway. Do not put cash in the night box, checks and money orders only.

Automatic Bank Draft

Customers can download, print and mail an application form to apply for automatic bank draft or contact the Customer Service office at 972.919.2525.

Credit Card

Visa, MasterCard and Discover are accepted for the online payment system. The online payment system will allow a customers to:

To make a credit card payment over the phone call 972.919.2523.

Mail

Mailed payments can be addressed to:

City of Farmers Branch
P.O. Box 819010
Farmers Branch, Texas 75381

Be sure to allow time for the payment to be delivered.

Q: Can I change my due date?

A: No. The due date is automatically set by the computer system based on the cycle and route read by the Meter Reader.

COMMUNITY SERVICES DEPARTMENT

PROPERTY MAINTENANCE · BUILDING PERMITS

Farmers Branch City Hall · 13000 William Dodson Pkwy
Phone 972.919.1414 · Fax 972.919.2544
fbinfo@farmersbranchtx.gov

The goal of the Property Maintenance Program is to maintain and improve the appearance of residential and business areas and enhance the quality of life for all those who live, work and visit this community.

Who's Responsible?

Anyone who owns, leases, rents, or occupies a building, as well as those who control unoccupied property, are responsible for maintaining the property and should meet the following standards.

Yards And Lawn Areas Should Be Free Of

- Trash, litter, junk, garbage, waste, or debris
- Grass and weeds more than 8 inches in height
- Standing water
- Rodent and/or insect infestation
- Dead trees and shrubs
- Prohibited outside storage, like automobile parts, appliances, indoor furniture, building material, tires, and other similar items
- Dilapidated or leaning fences
- Dilapidated accessory structures (storage sheds)
- Unsanitary conditions such as unclean animal pens
- Inoperable or junk vehicles
- Vehicles parked on the grass or other non-approved surfaces

When In Doubt, Call It In

When a concern is reported, the Code Enforcement Officers will investigate for violations. All reports, anonymous or otherwise, are investigated.

Violations of the property maintenance ordinances can be reported online by clicking the Report a Concern button on the city's website at www.farmersbranchtx.gov or they can be reported to the Community Services Department at 972.919.2549.

When Is A Permit Required?

Permits are required when constructing, remodeling or enlarging a building. Permits are also required for other improvements to your property. Projects that are cosmetic, such as painting, wallpapering, carpeting, cabinets and trim work, etc., do not require permits. Additionally, permits are not required when replacing fixtures on existing wiring or fixtures to existing plumbing.

Permits Are Required For

- Construction of a building
- Main building construction
- Accessory buildings (attached and detached) construction
- Additions to buildings
- Garage conversions
- Remodeling of a building requiring the addition or removal of any wall



FARMERS BRANCH

SAFETY

ANIMAL SERVICES

FARMERS BRANCH JUSTICE CENTER

3723 Valley View Lane
Non-Emergency 972.484.3620 · Emergency 9.1.1
fbinfo@farmersbranchtx.gov

Crime Statistics

Crime statistics can be viewed online by visiting www.farmersbranchtx.gov and clicking on "Online Reports" on the police department page.

Vacation Housewatch

The Farmers Branch Police Department will physically check registered homes during a specified absence. Additional information and registration is available at www.farmersbranchtx.gov/protect/police-department

Citizen Police Academy

A 30-hour block of instruction designed to give the public a working knowledge of the Police Department's personnel and policies. The Academy is held at least once a year. For more information about the Academy call 972.484.3620 or visit www.farmersbranchtx.gov.

Citizens On Patrol (COP)

Citizens receive special training in detecting and reporting criminal activity. COPs patrol the commercial parking lots from the day after Thanksgiving through the holiday season. Find out more by calling 972.484.3620.

Community Watch

Community Watch is comprised of a committee of Farmers Branch residents appointed by the City Council with the purpose of assisting in organizing Community Watch neighborhood groups, educating residents on residential property codes, and working with City officials to seek compliance on code violations. Find out more at www.farmersbranchtx.gov.

ANIMAL ADOPTION CENTER

3727 Valley View Lane
Phone 972.919.8770 · Fax 972.484.5889
fbanimal@farmersbranchtx.gov

Tuesday, Thursday & Friday · 11 a.m. to 5 p.m.
Saturday · 9 a.m. to 3 p.m.
Monday, Wednesday, Sunday & Holidays · Closed

The Animal Adoption Center has the capacity to house up to 37 dogs and 31 cats. An interior "Get-to-Know" room and an outdoor "Get-to-Know" courtyard enable prospective pet owners to become acquainted with their future pets on-site, prior to completing the adoption process. Adoptable animals can also be found online at www.fb.petfinder.com.

The major objectives of Animal Services are to protect the public from diseases, such as rabies, that can be transmitted from animals to humans, to reduce the number of traffic emergencies caused by uncontrolled animals, to respond to nuisances and annoyance to citizens caused by animals, to reunite pets with owners, to promote the adoption of unwanted or stray animals housed at the Farmers Branch Animal Adoption Center, and to operate the City's Animal Adoption Center in a humane and sanitary manner. The following services are provided:

- Removal of stray animals
- Animal bite investigations
- Nuisance complaints
- Quarantine animals
- Removal of dead animals

Volunteer Opportunities: Volunteer training classes are held the first and third Tuesdays of each month at 10 a.m. and the first Tuesday of each month at 6 p.m. Only one class is required. Volunteers must be at least 10 years old, and ages 10-15 must be accompanied by an adult. Call 972.929.8770 to sign up for the next volunteer class.

BOB PHELPS FIRE ADMINISTRATION BUILDING

13333 Hutton Drive
Phone 972.919.2640 · Fax 972.919.2675
fbinfo@farmersbranchtx.gov

FIRE STATION NO. 1
13601 Webb Chapel Road

FIRE STATION NO. 2
3940 Spring Valley Road

FIRE STATION NO. 3
13303 Hutton Drive

Emergency Siren Tests are conducted the first Wednesday of each month at 1 pm, in clear weather.

Citizens Fire Academy (CFA)

The CFA is a 10-week program that introduces residents to the Farmers Branch Fire Department. Minimum age for enrollment is 18. For more information, contact the Fire Prevention Training Coordinator at 972.919.2650 or visit www.farmersbranchtx.gov



FARMERS BRANCH RECREATION

COMMUNITY RECREATION CENTER

14050 Heartside Place
Phone 972.247.4607 · Fax 972.243.5118
fbinfo@farmersbranchtx.gov
www.fbreccenter.com

REGULAR HOURS

Monday - Friday · 8 a.m. to 9 p.m.
Saturday · 8 a.m. to 5 p.m.
Sun · 1 p.m. to 4 p.m.

FITNESS AREA

Monday - Friday · 6 a.m. to 9 p.m.
Saturday · 7 a.m. to 5 p.m.
Sunday · 1 p.m. to 4 p.m.

Amenities

The 60,000-square-foot facility has two full-sized gymnasiums, a gymnastics gym, a 1/10-mile running/walking track, three meeting rooms, a teen room, computer lab, snack/play room, dance/aerobics room, fitness area with cardio equipment, free weights, and specialized exercise equipment. Personal training is available.

Memberships

Memberships are available to residents, corporate residents and a limited number of non-residents. Guest fees are \$5 per day, not to exceed five days in a 30-day period and guests must be accompanied by a member. Memberships are required to use the facility. However, classes are open to anyone who purchases a class pass.

Classes

Monthly classes include fitness and exercise, martial arts, sports (classes and camps), dance arts and crafts and special interest.

Private Rentals

Private rentals are available to Farmers Branch residents, businesses and Recreation Center members. Proof of residency is required. The person making the reservation must be 21 years of age and must attend the function and be the responsible party for all deposits and fees.

Youth Programs

The Community Recreation Center hosts the Summer Funshine Program (a day-long summer day camp for residents' children) and the Holiday Craze Program (a day-long program for residents' children during week days when schools are not in session).

Teen Program

The Community Recreation Center has a room designated specifically for teens 12 to 16 years of age. It has a large screen TV, pool, air hockey, and foosball tables, plus computers and video games. Classes, programs, and activities are periodically planned for teens.



FARMERS BRANCH SKATE PARK

14050 Heartside Place
Phone 972.247.4607 · Fax 972.243.5118
fbinfo@farmersbranchtx.gov
www.fbreccenter.com

Monday - Sunday · 8 a.m. to 9 p.m.

Skate Park Features

Two skate benches, three grind rails, two bank to ledge and a grind box ledge combos, 5' tall by 8' wide quarter pipe with a grind rail, 2' tall pyramid with an attached 3' bank to stairs component with railings, and a 4' tall, 12' wide, 22' long mini half pipe with a grind rail and a bank hip.

DON SHOWMAN POOL

14032 Heartside
Phone 972.243.0286
fbinfo@farmersbranch.info

Monday - Friday · 1 p.m. to 7:30 p.m.
Saturday - Sunday · 1 p.m. to 7 p.m.
Memorial Day & Fourth of July · 1 p.m. to 7 p.m.

The pool is open from the Saturday before Memorial Day until mid-August.

NEW AQUATICS FACILITY OPENING MAY 2014

Facilities

One large pool with a large and small slide and a 1-meter diving board, one small/wading pool for children under the age of six. Changing rooms, showers, picnic tables, and large shade areas are also available.

Swim Lessons

Swim lessons are offered Monday through Thursday for two consecutive weeks. Various specialty classes are also available, such as intro to diving, junior lifeguarding, in-water exercise classes, SCUBA, and kayaking. Please check for details through local information sources.

Rentals

Rental times are available during operating hours and after hours. Prices are based on the length of the party, number of people in the party, and whether the party is held during or after operating hours.

Pick up the latest edition of the Rec Scene

The Rec Scene is a quarterly publication featuring recreation class information, upcoming events, park information and much more. Pick one up at the Rec Center or City Hall.



FARMERS BRANCH ATHLETICS SENIOR CENTER

ATHLETICS

Farmers Branch City Hall · 13000 William Dodson Pkwy
Phone 972.919.2620 · Fax 972.919.2685
fbinfo@farmersbranchtx.gov

The Farmers Branch Parks & Recreation Department co-sponsors a variety of sports leagues for the entire family. For information on registration dates, season dates, registration locations, and registration fees, please contact the League Representative listed in the Athletics section of the Rec Scene publication.

Farmers Branch Adult Athletics

Farmers Branch Men's Open Softball
27 Seventeen Sports
972-999-7180
www.quickscores.com/fbsoftball

Co-ed Open Softball
27 Seventeen Sports
972-999-7180
www.quickscores.com/fbsoftball

Senior Softball
27 Seventeen Sports
972-999-7180
www.quickscores.com/fbsoftball

Men's Church Softball
27 Seventeen Sports
972-999-7180
www.quickscores.com/fbsoftball

Mustangs Vintage Base Ball
Barbara Judkins
972.406.0184

Men's Basketball
972.247.4607

Co-ed Kickball
27 Seventeen Sports
972-999-7180
www.quickscores.com/fbsoftball

Farmers Branch Youth Athletics

Farmers Branch Youth
Football and Cheerleading
www.leaguelineup.com
972.418.9269

Farmers Branch Baseball Assoc.
972.754.1469
www.cfbba.com

Carrollton-Farmers Branch
Girls Softball
972.418.9269
www.cfbgirlssoftball.com

Carrollton-Farmers Branch
Soccer Association
972.245.9307
www.cfbsocket.net

Youth Basketball
972.466.9833
www.teamsideline.com/carrollton

Youth Volleyball
972.466.9833
www.cityofcarrollton.com/athletics

SENIOR CENTER

14055 Dennis Lane
Phone 972.919.8740 · Fax 972.243.3861
fbinfo@farmersbranchtx.gov

Monday - Wednesday · 8 a.m. to 8:45 p.m.
Thursday - Friday · 8 a.m. to 5 p.m.
1st, 3rd, 5th Saturdays · 1 p.m. to 5 p.m.
2nd, 4th Saturdays · 1 p.m. to 10 p.m.

The Senior Center is available to those 50 years of age and older

Amenities

Amenities at the Senior Center include an exercise room including treadmills, bicycles, weight machines, and free weights, billiards, table tennis, recreation activities, and classes for seniors.

Special Events

The Senior Center hosts several special events throughout the year such as Monday Night Dances, Game Night and the Craft Fair. Watch for details on these events through local information sources or by contacting the Farmers Branch Senior Center at 972.241.8636.



FARMERS BRANCH LIBRARY

FARMERS BRANCH MANSKE LIBRARY

13613 Webb Chapel

Phone 972.247.2511 · Fax 972.247.9606

fbinfo@farmersbranchtx.gov

Monday - Thursday · 10 a.m. to 9 p.m.

Friday & Saturday · 10 a.m. to 6 p.m.

Sunday · 1 p.m. to 5 p.m.

www.fbmanskelibrary.com

The mission of the Farmers Branch Manske Library is to provide the community with an inviting center for learning, culture, recreation, and information in all its forms.

Library Cards

Library cards are free to all Farmers Branch residents and to residents of cities that do not charge Farmers Branch residents for use of their libraries or whose libraries participate in the TexShare card program.

To obtain a Library card, bring a photo ID showing name and current address (such as a driver's license, state issued ID, military ID, etc.) or a photo ID and another piece of documentation showing name and address, to the "Check Out" desk and fill out an application, or use our Online Library Card Application at www.farmersbranch.info. A parent/guardian must be present for a child under 17 to get a card, and the parent/guardian must provide identification as described above.

Periodicals & Newspapers

The Library subscribes to more than 200 magazines on a variety of subjects. Most back issues of magazines are available for check out. Local and national daily newspapers are also available.

Interlibrary Loan

Materials may be borrowed from another library through an interlibrary loan. However, new books and reference materials can not be borrowed.

Job Center

The DFW Job Center employment kiosk offers access to hundreds of jobs in a variety of industries.

Individual Study Rooms & Meeting Rooms

The Library offers four private study rooms and two rooms for public meetings. The Conference Room seats 14 at tables. The Meeting Room seats 150 people, theater-style, and 94 at tables.

Programs for Kids

- Preschool Story Times for ages three to six
- One and Two-Year Old's Story Times
- Baby Bounce
- Something Cool After School (K through 3rd)
- Family Storytime
- Holiday & Special Programs
- Summer Reading Club
- Craft Programs
- Outreach to Community Agencies

Programs for Young Adults

- Summer Volunteer Program
- Online Virtual Lair
- Teen Advisory Group

Programs for Adults

- Writer Groups
- Book Discussion Groups
- English Classes for Speakers of Other Languages

Computers & Laptops

Computers with Internet access, Word, Excel, PowerPoint, and printer access are available. Laptops are available for use by adult Library cardholders.

Copiers & Typewriter

The Library provides two coin-operated copiers with reduction and enlargement features. A typewriter is also available.

Audio-Visual

- Audiocassettes in multi-formats for all ages: Listen to books on audiotape, CD or download them to a computer or MP3 player.
- Music CDs: Broadway musicals, Classical, Jazz, Opera, Country, and Rock CDs are available.
- Videos & DVDs: Movies for kids and adults, instructional, travel, biographies, and history.

Electronic Resources

The Internet and more than 60 online databases are available, including Reference USA, The Dallas Morning News, Mango Online Language Learning Center, and Tutor.com. Wireless Internet access is also provided throughout the building.



FARMERS BRANCH

HISTORICAL PARK SPECIAL EVENTS

HISTORICAL PARK

2540 Farmers Branch Lane
Phone 972.406.0184 · Fax 972.247.3939
historicalpark@farmersbranchtx.gov
www.fbhistoricalpark.com

Monday - Friday · 8 a.m. to 6 p.m.
Saturday - Sunday · 12 p.m. to 6 p.m.

The 27-acre Historical Park opened in 1986 to tout the proud heritage of Farmers Branch, which was founded in 1841 as the result of an extensive and highly successful advertising campaign by the Texan Land and Emigration Company.

The Historical Park Includes:

- 1856 Gilbert House, a Recorded Texas Historic Landmark and on the National Register of Historic Places
- The 1890s Old Church
- 1877 Depot and 1890s all-wood Caboose
- 1900 one-room School House
- 1840s Log Culture area
- 1885 Queen Anne Victorian Cottage and Antique Rose Garden
- 1930s replica Service Station housing a 1936 Ford cab-over-engine truck
- 1937 Dodson House and Museum Store, which became a Recorded Texas Historic Landmark in 2007

Historical Park Rentals

In addition to tours, school programs, and special events, the Historical Park is a unique and beautiful setting perfect for private events. Featuring magnificent rose gardens, the 1890's Church, a commercial kitchen, the Dodson House and plush green meadows, the park is commonly rented for weddings, photography, reunions, teas and corporate events.

Visit www.fbhistoricalpark.com for additional rental information or contact the Historical Park at 972.406.0184 to schedule a tour, make a reservation, or for volunteer opportunities.

EVENTS

Farmers Branch Parks & Recreation
13000 William Dodson Pkwy
Phone 972.919.2620 · Fax 972.919.2685
fbinfo@farmersbranchtx.gov

The Farmers Branch Parks & Recreation Department hosts a variety of family friendly programming and special event opportunities year round. Below is a list of some of the reoccurring large events. For a complete list of special events and for specific dates and times visit www.fbspecialevents.com.

LIBERTY FEST

Memorial Day Weekend

INDEPENDENCE DAY CELEBRATION

July

MOVIE IN THE PARK

September

BLOOMIN' BLUEGRASS & CHILI COOK OFF

October

HALLOWEEN IN THE PARK

October

VETERANS DAY CELEBRATION

November

CHRISTMAS TOUR OF LIGHTS

Day after Thanksgiving through December
Visit website for specific days and times

CHRISTMAS TREE LIGHTING

December



FARMERS BRANCH

POINTS OF INTEREST

LIBERTY PLAZA

Farmers Branch honors not only its commitment to beautification, but also to the heroism and patriotism of the sons and daughters of Farmers Branch with the dedication of a new place to rest, reflect and celebrate America and those that have defended our freedom. Liberty Plaza, boasts a 60- by 30-foot American flag, flying 150 feet off the ground, designed as a gateway to the City.

Located on Denton Road, the Dr Pepper StarCenter, Liberty Plaza is in its early stages of growth. With future expansion on the horizon – including a water feature, additional patriotic sculptures and a meditation area – this plaza will become a place of living, working, playing, gathering, honoring and more. Liberty Plaza is an ideal location for citizens of all ages to come together and honor those who have served our country.

THE ROSE GARDENS OF FARMERS BRANCH

Everything is coming up roses in Farmers Branch. From old garden roses to modern hybrid teas, Farmers Branch is home to more than 1,000 roses planted throughout the City. Visitors can stroll from one garden to another beginning at either the National EarthKind™ Rose Garden and Display Garden at Gussie Field Watterworth Park or the Ruthan Rogers EarthKind™ Demonstration Garden at the Historical Park. This walk meanders through more than 800 rose plants of all colors and classes. For information about renting the Rose Gardens of Farmers Branch for a special event, call 972.919.2620.

THE BIRD SANCTUARY

Tucked away in a section of the Historical Park north of Farmers Branch Lane is an area devoted to the chirping winged friends of Farmers Branch. This area includes two feeding stations, a water feature to entice a wide variety of birds, native plantings to provide nourishment and habitat, seasonal blooms to attract hummingbirds and butterflies, and benches to enjoy the view. For younger folks there is a hands-on bird nest building activity that uses lengths of rope and a little imagination to build a nest suitable for Big Bird. And, much of the plant material is labeled so that anyone can create their own backyard bird friendly landscape.

COMMUNITY GARDEN

Located at 12411 Templeton Trails, the Farmers Branch Community Garden joins gardeners of all levels as they nurture the earth through sustainable gardening while growing healthy food for both their families and the community through The Metrocrest Social Services food bank. Partnering with Chapel Hill United Methodist Church, the garden is open to all members of the Farmers Branch community. As an outreach of the garden, free classes are offered throughout the year. For more information call 972.919.2620.

WALKING PATHS & TRAILS

Farmers Branch is committed to creating a pedestrian friendly community by continuing to increase the -paths and trails connecting east and west with north and south. Take advantage of the winding walking path that starts at the Historical Park and treks through the Bird Sanctuary to City Hall, Gussie Field Watterworth Park and the huge EarthKind Rose Garden, across Valley View Lane to Rawhide Creek trail which leads to the Manske Library.

THE JOHN F. BURKE NATURE PRESERVE

The John F. Nature Preserve includes 104 acres of upland forests and wetlands along the Elm Fork of the Trinity River. Visitors may enjoy the plants and wildlife, but take only pictures and leave only footprints. The natural surface trail may be uneven in areas, so please watch your step when traveling the trails. Download the trail map by visiting www.farmersbranchtx.gov/play/parks-recreation.

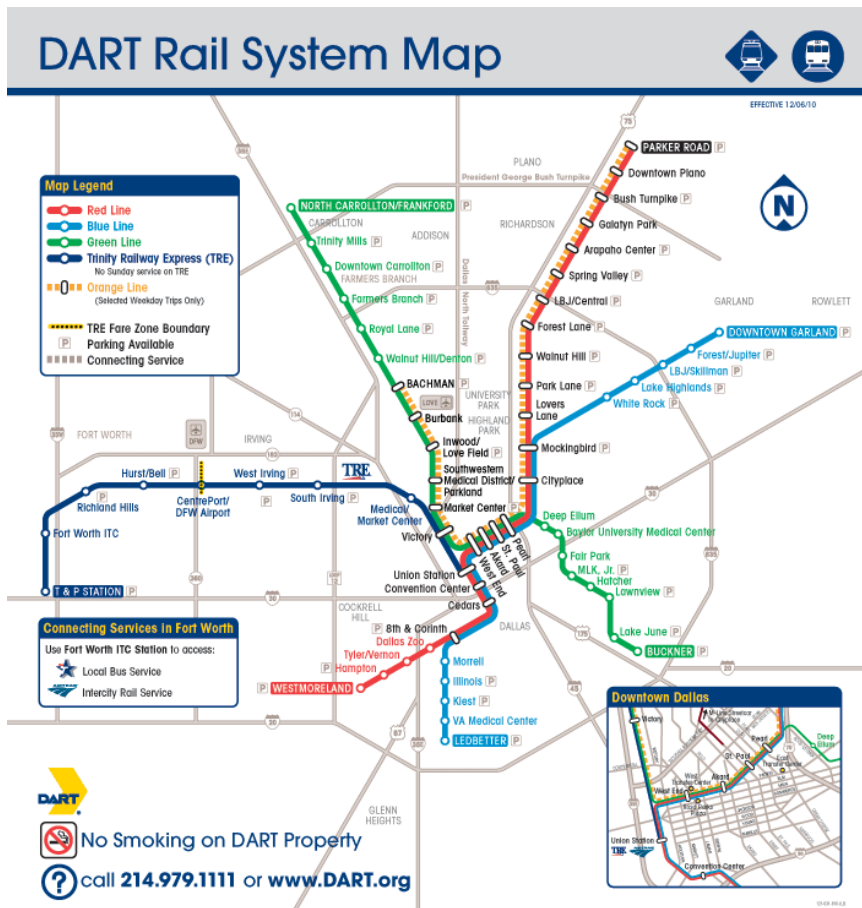
The John F. Burke Nature Preserve is located at 1111 Valley View Lane, Farmers Branch, TX 75234. Park hours are dawn to dusk.



FARMERS BRANCH DART RAIL

FARMERS BRANCH STATION: GREEN LINE SERVICE

www.fbstation.com · www.dart.org



Farmers Branch Station is located
on Denton Drive just south of Valley View Lane.

**DART RAIL MAPS AND SCHEDULES
ARE AVAILABLE FOR PICK-UP AT CITY HALL**





FARMERS BRANCH POINTS OF INTEREST

- Walking Trail
- Rose Garden
- Bird Sanctuary
- Liberty Plaza
- Restrooms

CITY HALL HOURS

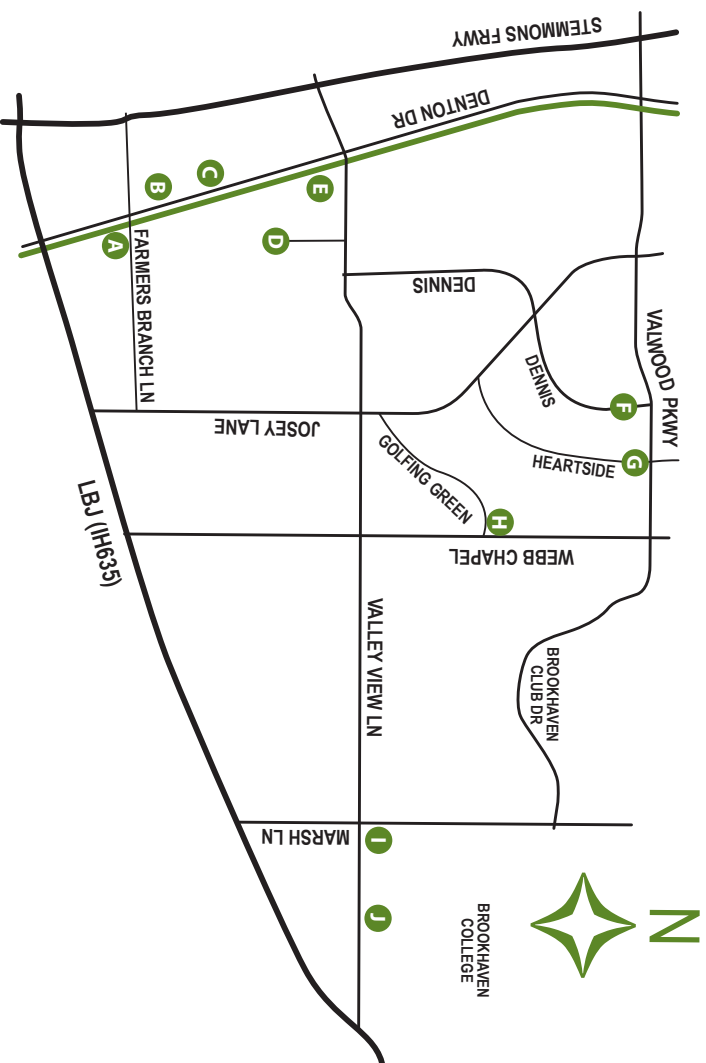
Monday - Thursday	8 AM - 6 PM
Friday	8 AM - 5 PM
Saturday - Sunday	Closed

HISTORICAL PARK HOURS

Monday - Friday	8 AM - 6 PM
Friday	8 AM - 5 PM
Saturday - Sunday	12 PM - 6 PM

City Facilities

- A. Historical Park
- B. Liberty Plaza
- C. Dr Pepper StarCenter
- D. City Hall
- E. Farmers Branch Station
- F. Senior Center
- G. Recreation Center & Don Snowman Pool
- H. Manske Library
- I. Justice Center
- J. Animal Adoption Center



- F. Senior Center
- G. Recreation Center &
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Center

